

TERMS OF SERVICE VIOLATIONS & LEGAL ISSUES

(PROFITERA PRIVATE LIMITED – India & MOA Aligned)

1. Scope & Acceptance

This section outlines the procedure for reporting violations of the Company's Terms of Service or raising legal issues requiring review by **PROFITERA PRIVATE LIMITED** ("Company", "we", "us", "our").

All users, members, participants, and visitors accessing or using the platform agree to comply with the Company's **General Terms of Service, Membership Agreement**, and all related policies.

2. Overview

The Company's services are intended to support lawful communication, expression, and responsible participation.

Users are **solely responsible** for any content they post, upload, share, transmit, or otherwise make available through the platform.

While the Company does not actively monitor or pre-moderate all user-generated content, it reserves the right to impose reasonable restrictions, take corrective action, and cooperate with authorities to:

- Comply with applicable laws
- Protect users and third parties
- Preserve platform security and integrity

3. Prohibited Content & Violations

3.1 Individual Abuse

Definition:

Posting, messaging, or transmitting content that is abusive, threatening, defamatory, harassing, intimidating, harmful, disparaging, or hostile toward any individual.

Such content may result in immediate action without prior notice.

3.2 Summons, Legal Notices & Court Orders

Definition:

Any lawful notice, subpoena, summons, court order, or directive that the Company reasonably believes requires a formal legal response.

Procedure:

All such requests must be:

- Submitted in writing
- Clearly addressed to the **Legal Department** of the Company
- Supported by valid legal documentation

The Company shall respond in accordance with applicable law.

3.3 Unlawful Pornographic or Criminal Material

Definition:

Posting, hosting, linking to, or promoting unlawful or criminal material, including but not limited to:

- Child sexual abuse material
- Paedophilic content
- Content involving coercion, violence, or exploitation

Procedure:

Submit a Legal Issue report clearly identifying the content and selecting "**Posting of Illegal Material.**"

Such matters may be reported to law enforcement authorities as required by law.

3.4 Copyright Infringement

Definition:

Unauthorised use, reproduction, distribution, or publication of copyrighted material.

Procedure:

A written complaint must include:

- URLs or identifiers of the allegedly infringing content
- Description of the copyrighted work
- Proof of ownership or authorisation, where applicable

Incomplete or abusive notices may be rejected.

3.5 Private & Confidential Information

Definition:

Sharing, publishing, or distributing private, confidential, or sensitive personal information, including but not limited to:

- KYC or verification documents
- Credit or debit card details
- Government-issued identification
- Banking or financial information

Procedure:

Submit a Legal Issue report selecting “**Infringement of Privacy.**”

3.6 Unlawful Use of Services

Definition:

Using the platform for illegal activities, fraud, money laundering, impersonation, or promotion of criminal conduct.

The Company reserves the right to suspend accounts and cooperate with authorities.

3.7 Discriminatory, Hate, or Violent Content

Definition:

Content that promotes hatred, discrimination, or violence against individuals or groups based on protected characteristics, including direct or implied threats of violence.

Such content is strictly prohibited.

3.8 Spam, Malware & Malicious Activity

Definition:

Transmission of spam, phishing attempts, malware, viruses, malicious code, or unauthorised commercial communications.

Any such activity may result in immediate suspension, data preservation, and legal reporting.

4. Enforcement & Action

Upon receipt of a valid complaint or identification of a violation, the Company may, at its discretion:

- Remove or restrict access to content
- Suspend or terminate user accounts
- Withhold incentives or settlements
- Preserve records for legal or regulatory purposes
- Report matters to law enforcement or regulatory authorities

No action or inaction by the Company shall constitute a waiver of its legal rights.

5. Limitation of Liability

To the maximum extent permitted under applicable law, the Company shall not be liable for user-generated content or disputes arising between users, provided the Company acts in accordance with law upon receiving valid notice.

6. Governing Law & Jurisdiction

This section shall be governed by and construed in accordance with the laws of India. All disputes shall be subject to the **exclusive jurisdiction of competent courts in India**.

Contact (Legal Issues & ToS Violations Only)

 support@profitera.net